



## Professors

Name	Phone	Office	Email
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## Learning Outcomes

Upon completion of this course students will be able to

- x describe the role and impact of operational, managerial, and strategic support systems, including enterprise resource planning (ERP) systems, customer relationship and supply chain management (CRM/SCM) systems, and knowledge management systems (KMS).
- x define the hardware, software, networking, and other infrastructure requirements of typical information systems being used by small-to-large enterprises.
- x evaluate new and emerging information systems and technologies (IS/IT) to determine their impact on businesses, supply chains, industries, and the environment.
- x perform several job functions of a business analyst, including mapping and evaluating business processes, analyzing user requirements and information needs, applying decision support software, and preparing analytical models and reports using data analysis tools.
- x assess the flow and quality of data from transactional information systems to data storage solutions, such as data warehouses, to business intelligence and data mining systems.
- x design and construct business-driven database solutions using entity-relationship diagrams, data modelling, and tools such as relational database management software EMC /0 1 Tf1.

## Evaluation Procedure

Term Work	5%
Assignments	30%
Mid-term Exams	30%
Final Exam (Comprehensive)	35%
Total	100%

## Notes

<p><b>Term Work</b> The primary graded activity involves completing the assigned readings and chapter quizzes. However, this grade can be adjusted based on your attendance, participation in class discussions, and professional behaviour and communication with your professor and peers.</p>
<p><b>Assignments</b> There are three assignments worth 10% each, although this may be adjusted by your instructor. Most assignments may be done either individually or with a partner, as detailed in the assignment descriptions. Please refer to Moodle for details.</p>
<p><b>Missed Quizzes, Exercises, and Activities</b> x Unless there is both a valid reason and prior approval from your instructor, there are no "make-ups" for missed in-class quizzes, exercises, and/or other graded activities.</p>
<p><b>Late Assignments</b> Unless there is both a valid reason and prior approval from your instructor, late assignments will be penalized as follows:  x Assignments turned in late on the due date lose 10% immediately.  x Assignments are then penalized an additional 20% per day.  After five (5) days, assignments will not be graded or feedback provided.</p>
<p><b>Mid-Terms and Final Exam</b></p>

Course Schedule: Sep- 06 to Dec- 07

Date

Topic

